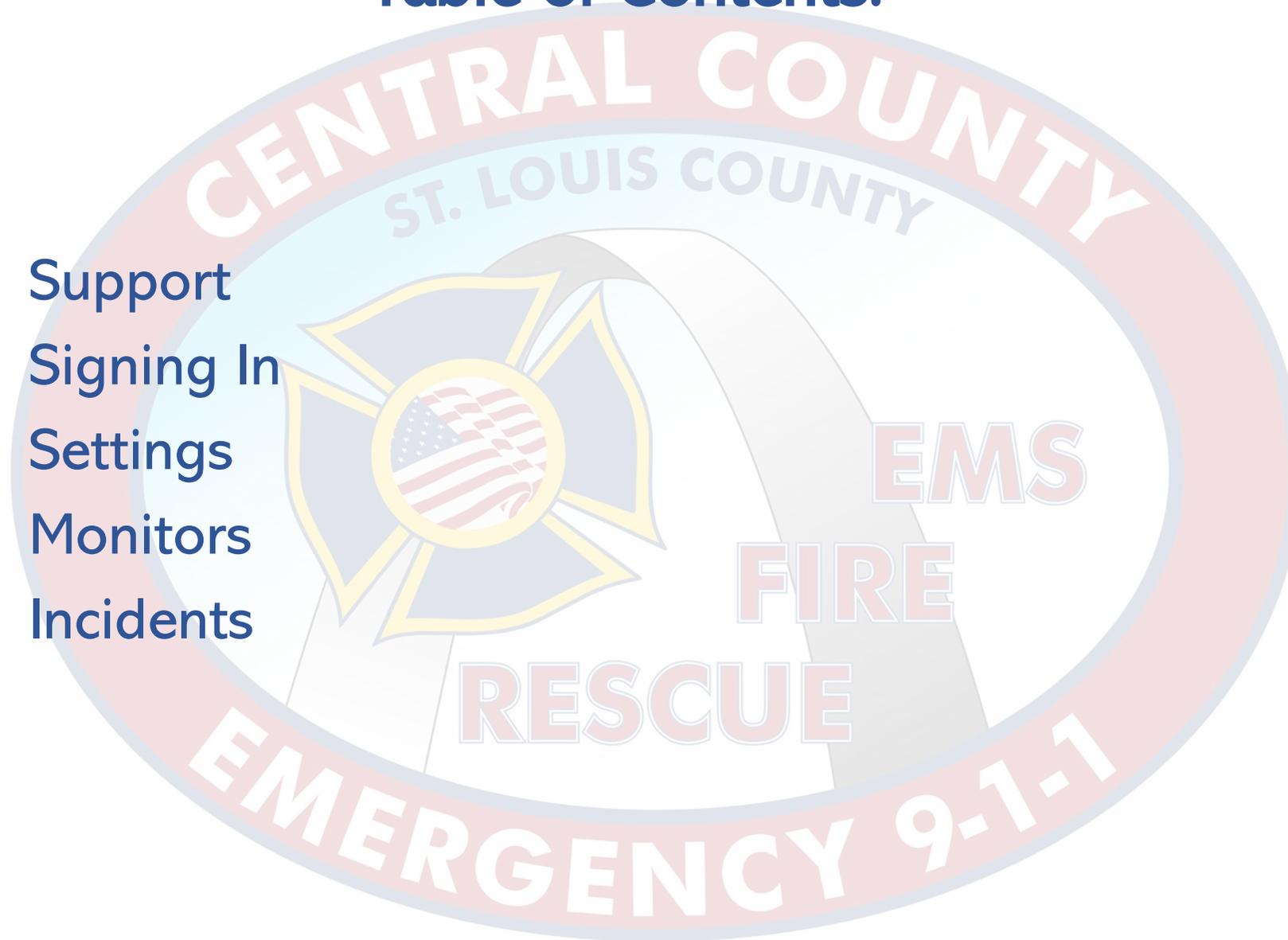




# Fire Station Alerting Mobile App User Guide

# Table of Contents:

- Support
- Signing In
- Settings
- Monitors
- Incidents





# Support Contacts



US DIGITAL DESIGNS  
by Honeywell

## Station & Vehicle Issues

**Craig Holt** IT Administrator

[craig.h@cce911.org](mailto:craig.h@cce911.org)

Mobile (636)328-6183

**Matt Thuston** Fleet Systems Tech.

[matt.thuston@cce911.org](mailto:matt.thuston@cce911.org)

Mobile (636) 628-1617

## Mobile App Issues

**Kevin Satkus** Asst. IT Administrator I

[kevin@cce911.org](mailto:kevin@cce911.org)

Mobile (636)795-9871

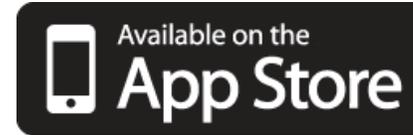
**Elliott Burkemper** Asst. IT Administrator II

[elliott.burkemper@cce911.org](mailto:elliott.burkemper@cce911.org)

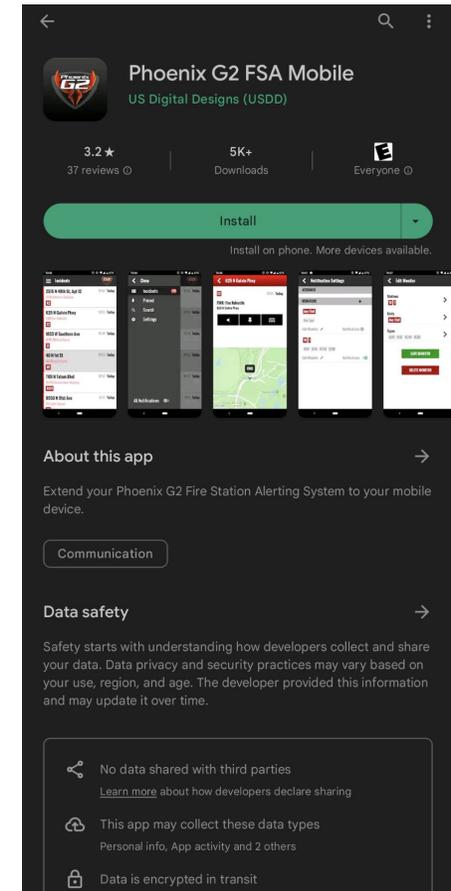
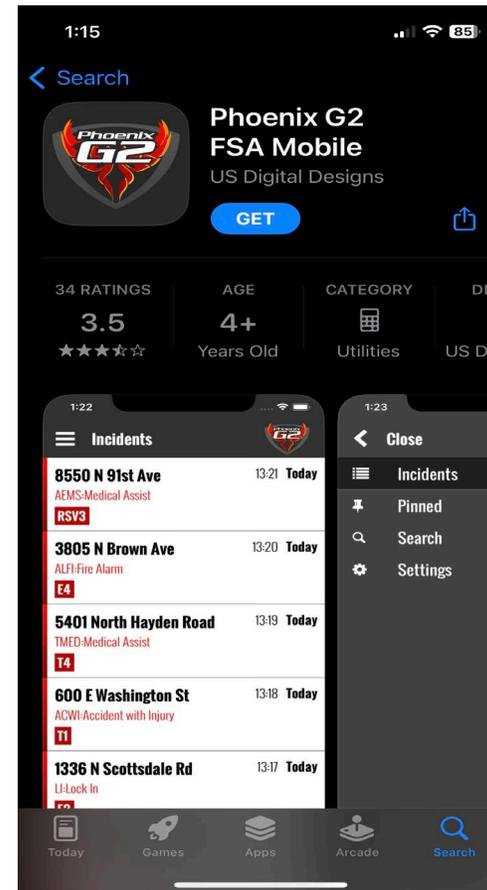
Mobile (636)891-3825

\*\* For non-critical issues with FSA please reach out to the appropriate contact above, do not contact the Dispatch staff unless urgent \*\*

# FSA Mobile App

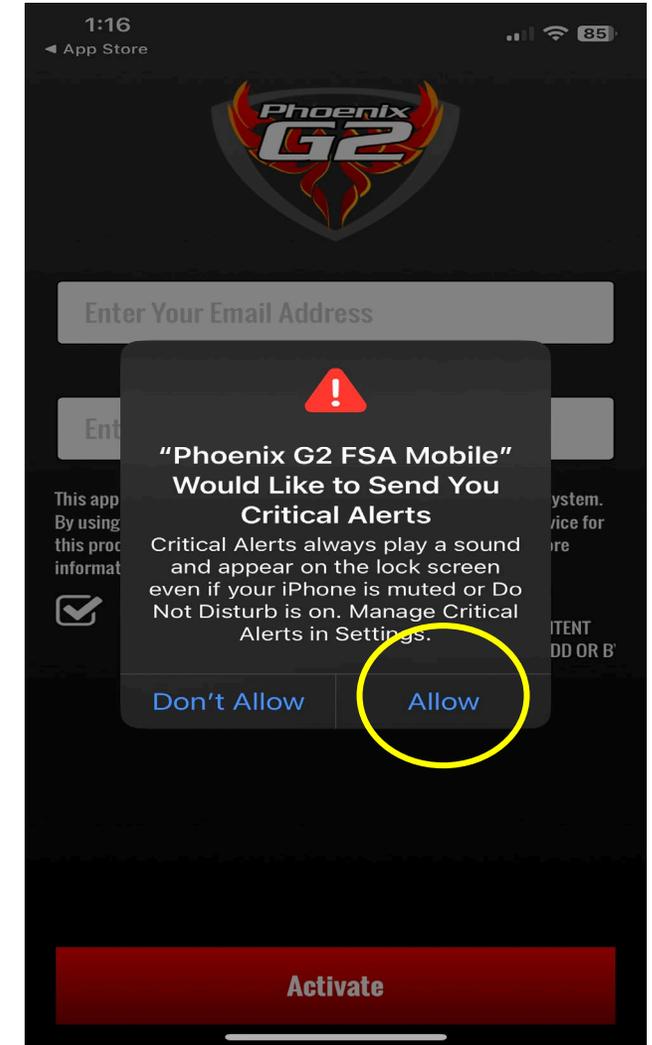
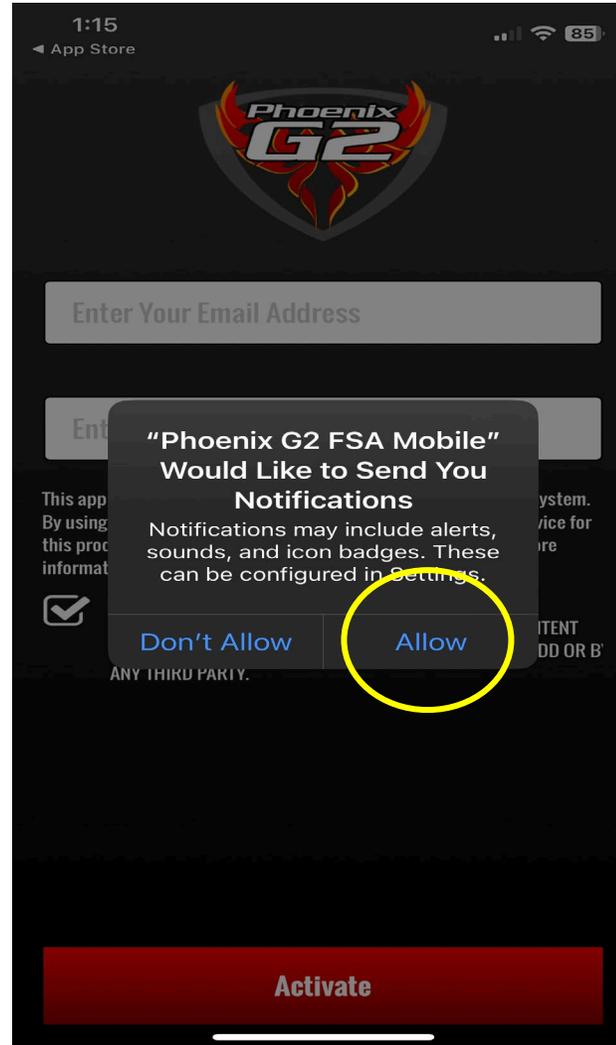


Download the Phoenix G2 FSA Mobile App.



# Logging in to FSA Mobile App

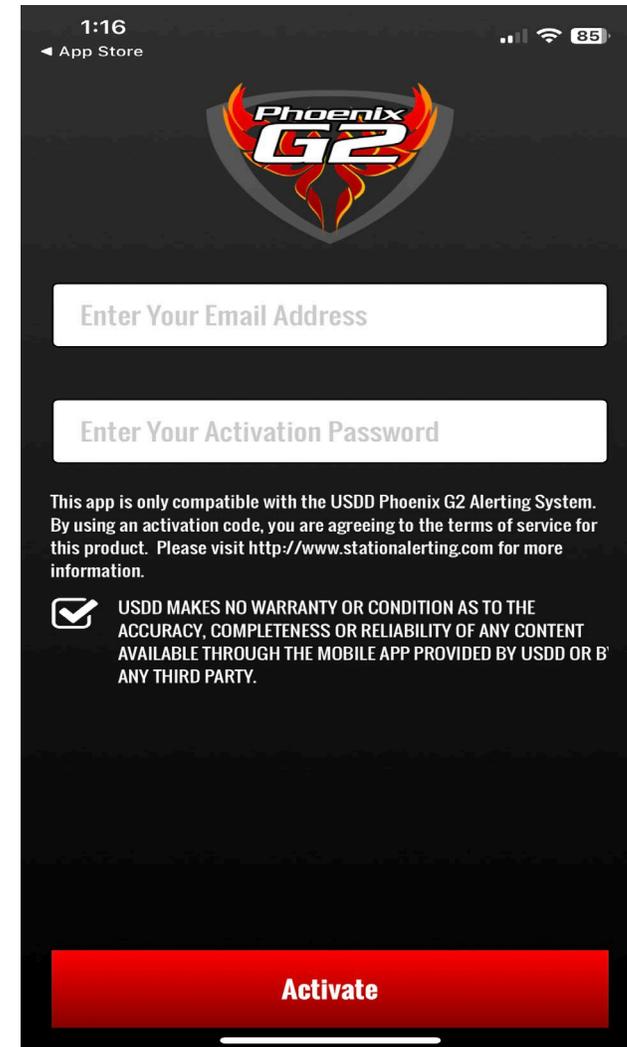
After downloading the app, allow notification & alert settings.



# Logging in to FSA Mobile App

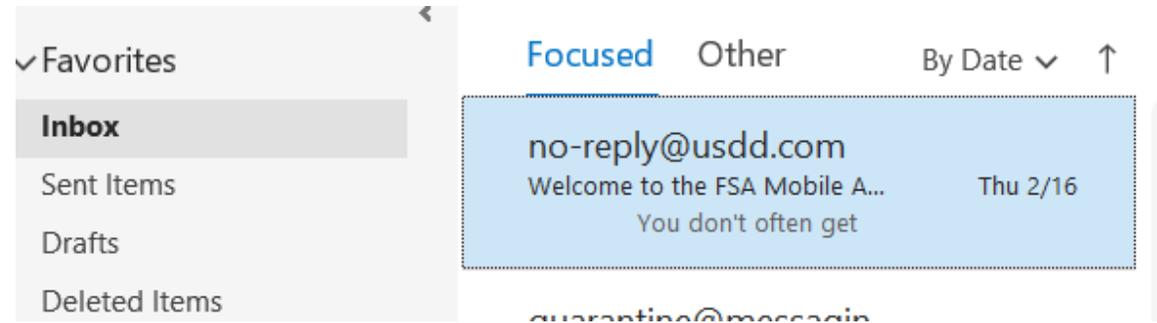
Enter the email address used to set up your account and the device code sent to that email.

**\*\* If a dummy email was used for the device, contact Kevin or Elliott for your device code \*\***



# FSA Mobile App

Each email address gets a single device code, users cannot sign into multiple devices at once.



Welcome to the FSA Mobile App

no-reply@usdd.com  
To: Matt Thuston



☺ Reply Reply All Forward 📧 ...  
Thu 2/16/2023 9:13 AM

## Welcome to the FSA Mobile App

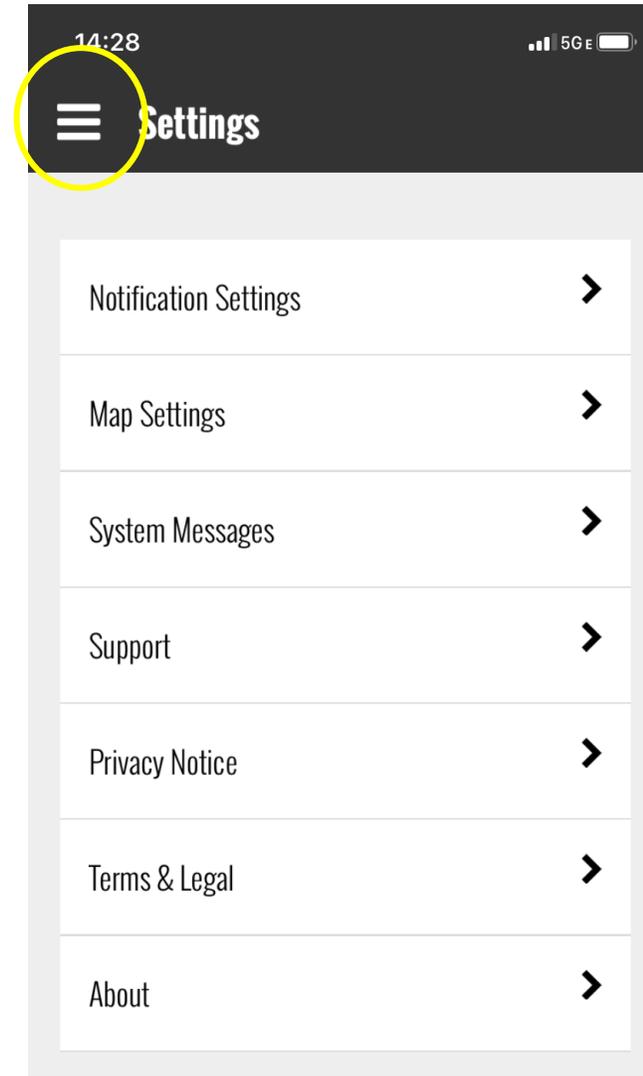
The Phoenix G2 FSA Mobile App is an extension of the Phoenix G2 Fire Station Alerting System, manufactured by US Digital Designs (USDD). With it, firefighters and first responders can get instant spoken and written fire station alerts including the locations of those alerts. They can even receive these regardless of whether they are in the fire station or on the road.

Your Activation Code is: [REDACTED]

This activation code is tied to this email address. ([matt.thuston@cce911.org](mailto:matt.thuston@cce911.org))

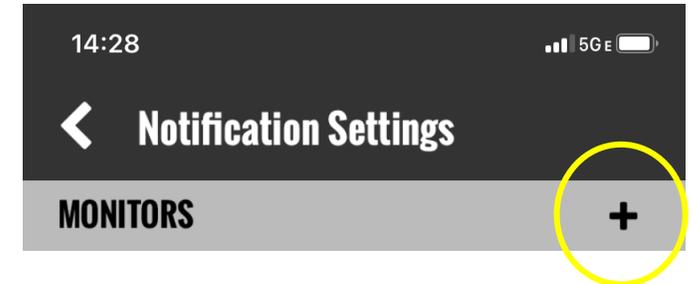
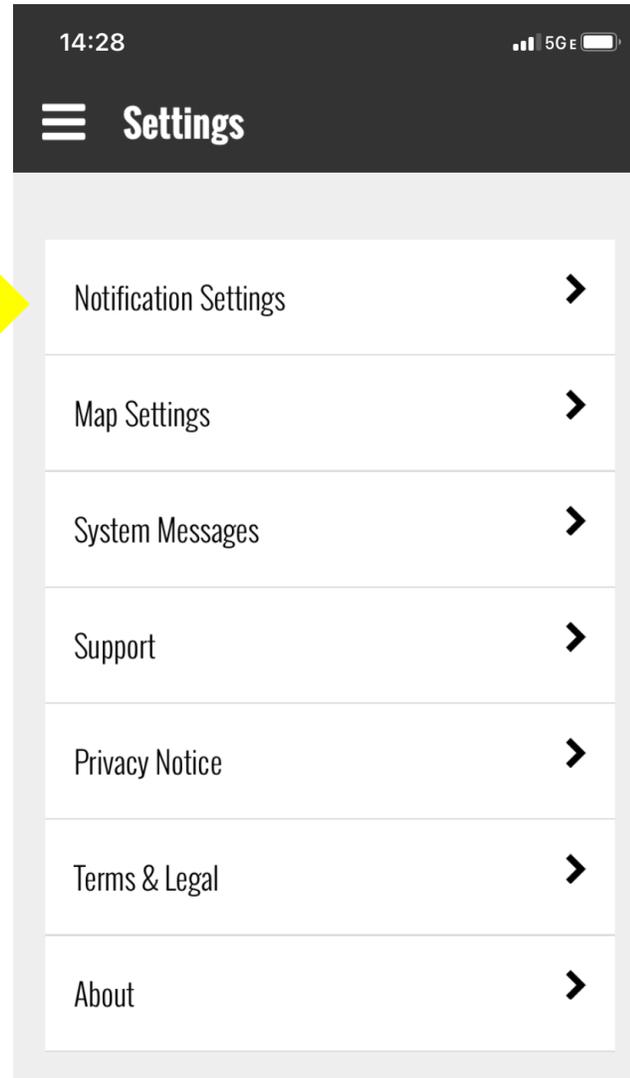
# Setting Notifications

Once signed in, click the menu button in the top-left corner and go to “Settings”.



# Setting Notifications

Click “Notification Settings”  
then “Monitors”.

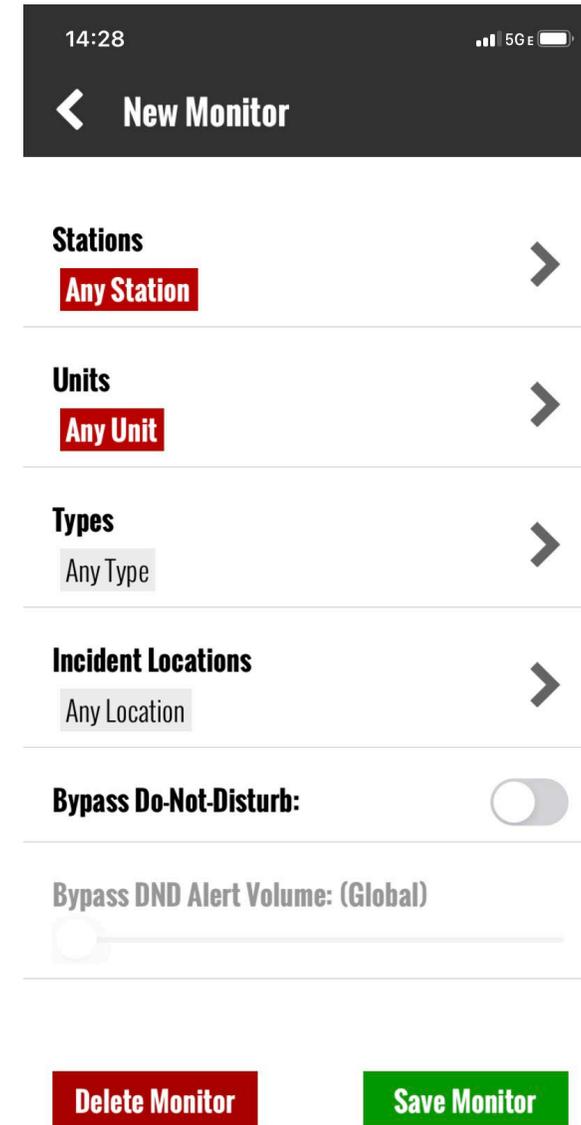


# Setting Notifications

In the New Monitor menu, select the Units & Stations you want to receive notifications for.

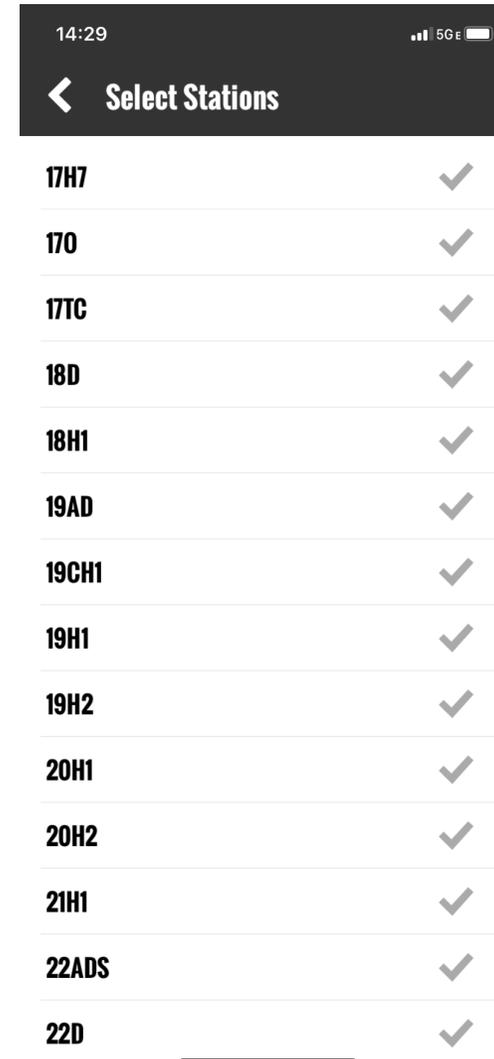
Additional filters can be set by Problem Types and Locations as needed.

The default for all filters is select all.



# Setting Notifications

Users can receive notifications for their jurisdiction only by selecting their agency's stations in the Monitor.



# Setting Notifications

14:28 5G E

< New Monitor

**Stations**  
Any Station >

**Units**  
Any Unit >

**Types**  
Any Type >

**Incident Locations**  
Any Location >

**Bypass Do-Not-Disturb:**

Bypass DND Alert Volume: (Global)

Delete Monitor Save Monitor

To set location filters click “Incident Locations”.

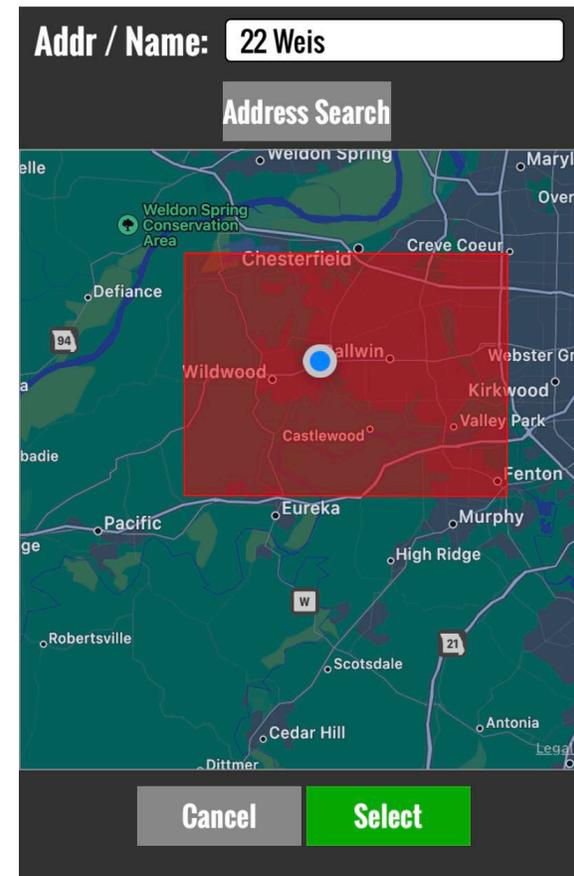


# Setting Notifications

To set location filters click “Incident Locations”. In the secondary menu search for an address, then zoom to the desired location and drop two pins to create a geofenced filter.



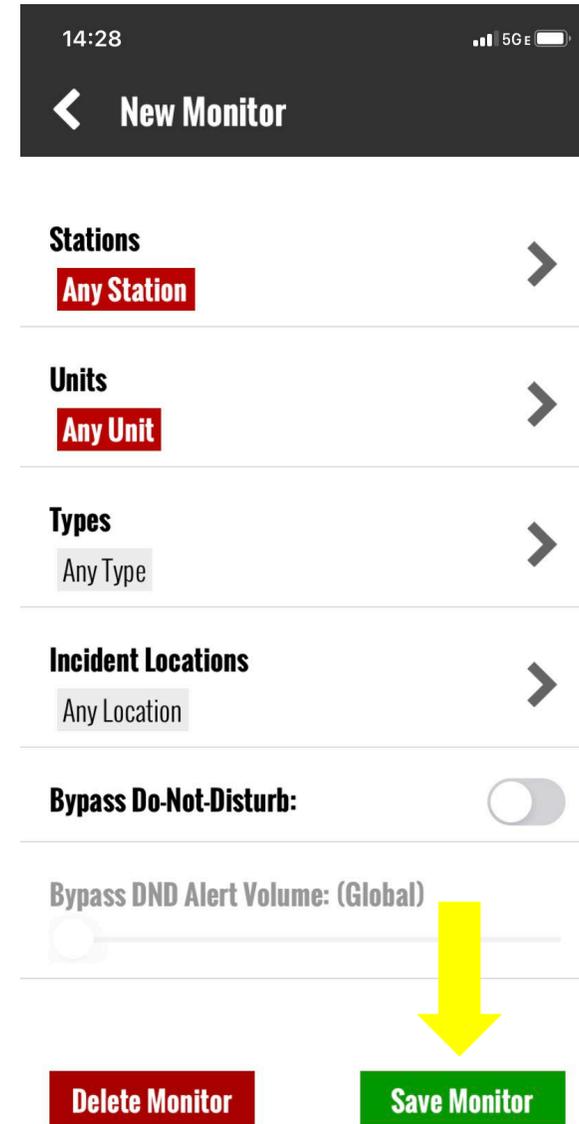
Press select to accept the highlighted location, or touch the map to clear.



# Setting Notifications

Once all filters are set, click “Save Monitor”.

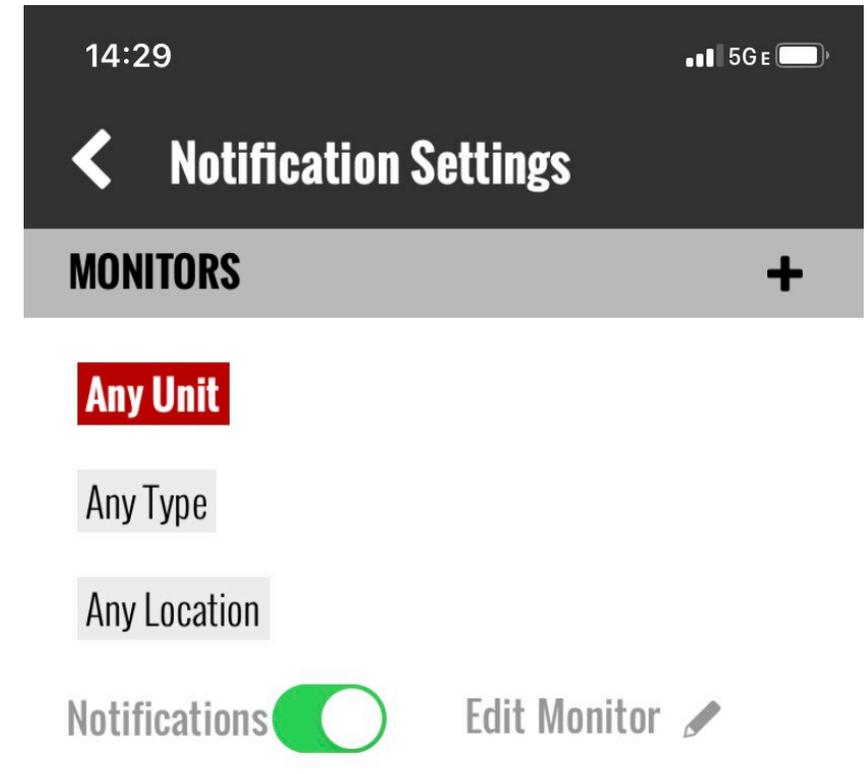
\*\* Be sure to select “Bypass Do-Not-Disturb” when appropriate \*\*



# Setting Notifications

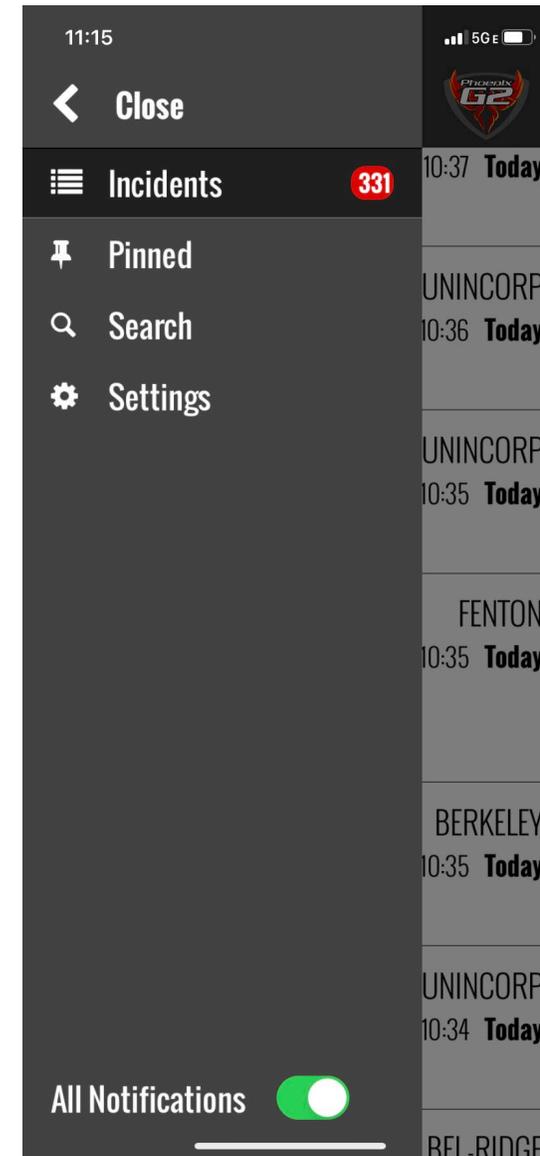
Once set, users can edit Monitors under “Monitors” in “Notification Settings”.

\*\* Users can create multiple Monitors as needed \*\*



# Viewing Incidents

Once a Monitor is set the user will begin seeing calls meeting the Monitor parameters on the Incidents screen.



# Viewing Incidents

The Incidents screen will show a quick view of all active calls set in the Monitor including the:

- Date
- Time
- Address
- Problem
- Units Assigned

Address	Location	Time	Status
10600 Lewis And Clark Blvd, Apt 417 45A01G:45A1g Med Fac - Fall	BELLEFONT	14:24	Today
8871 Jennings Station Rd DC032U:32 Unknown EMS Per PD	JENNINGS	14:23	Today
4609 Fletcher St Unknown Incident Type:26 Sick Case QD	NORTHWOOD	14:22	Today
4970 Patricia Ridge Dr QD28:28 Stroke QD	BLACK JAC	14:22	Today
11064 Ebert Dr QD28:28 Stroke QD	UNINCORP	14:20	Today
Admin Message help my wife is having a baby		14:17	Today

# Viewing Incidents

Clicking on an incident will bring up the expanded view with additional details including:

- Radio assignment
- Incident number
- Cross streets
- Map



**4917** 14:24 Today

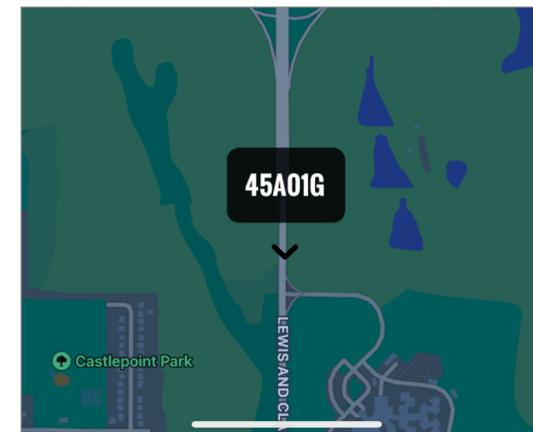
**Radio: CC911 NO - N MAIN F**  
**Incident: 23-0047762**

**45A01G: 45A1g Med Fac - Fall**  
**10600 Lewis And Clark Blvd, Apt 417**  
**Missouri Veterans Home**  
DRIVEWAY / N LEWIS AND CLARK BLVD



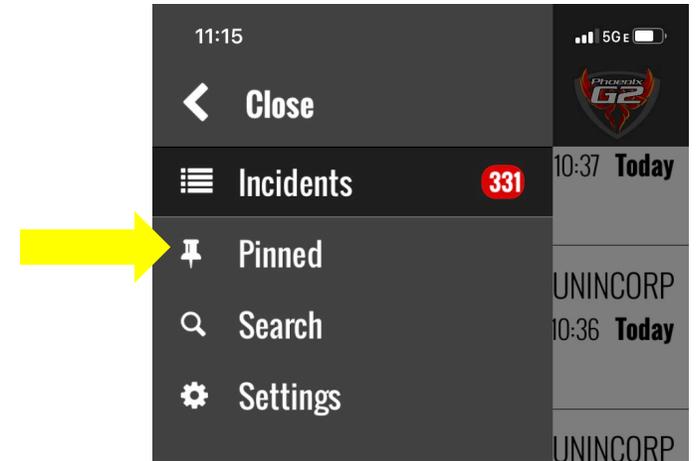
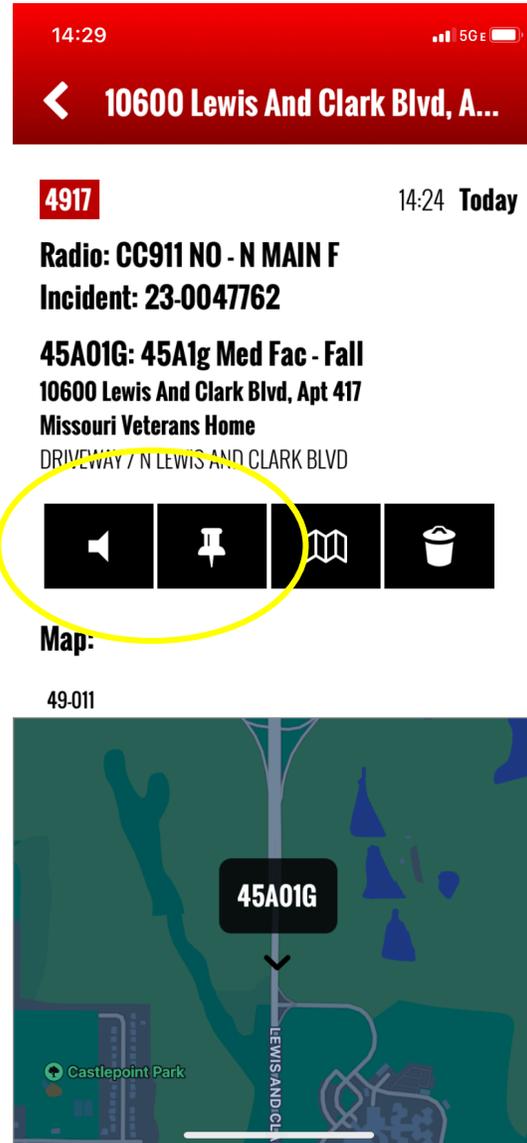
**Map:**

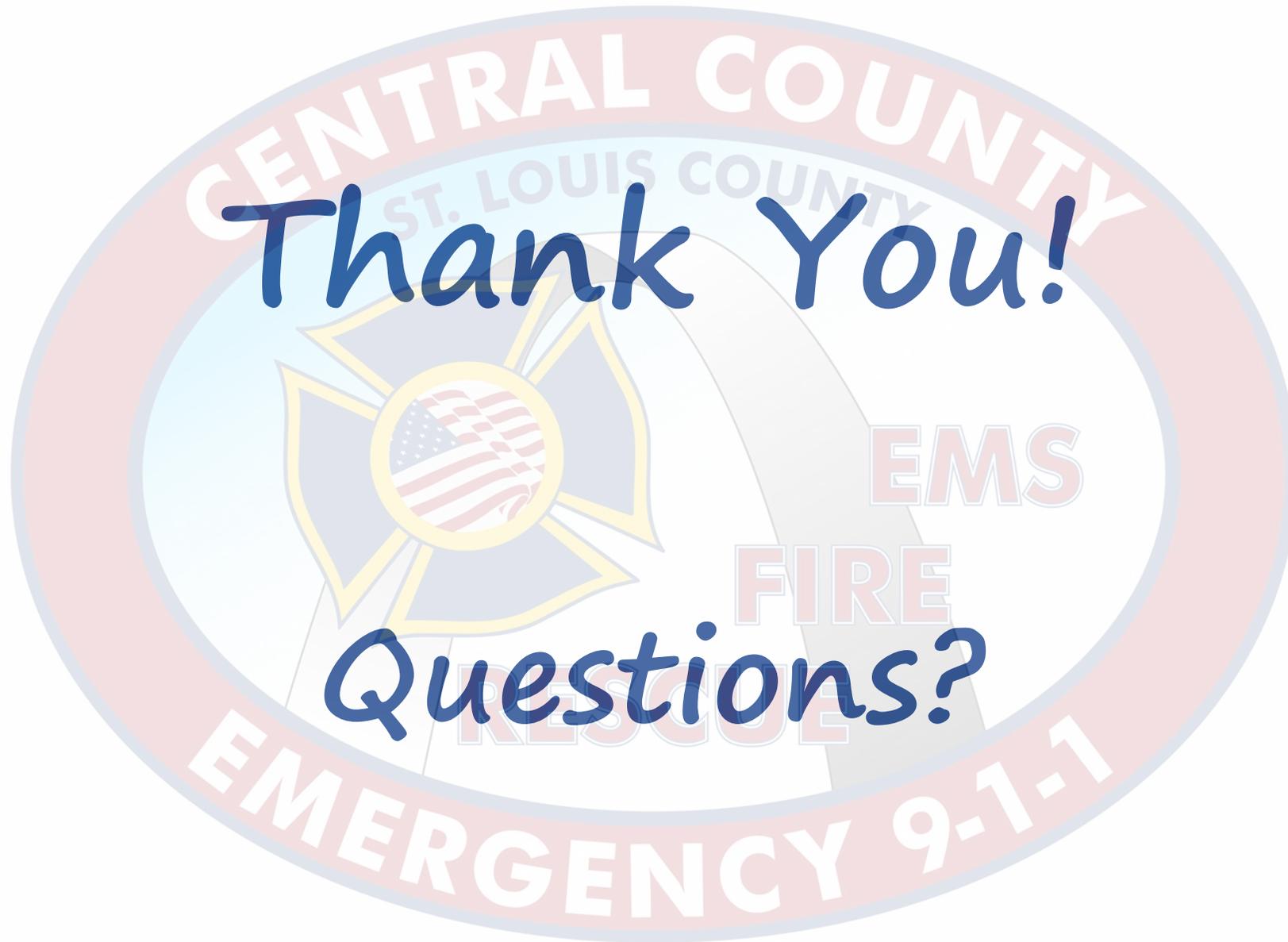
49-011



# Viewing Incidents

From this screen, users can also play the audio of the dispatch or add the incident to the Pinned Incidents screen.





Thank You!

Questions?